**BIS 3203 EGovernance (4 CU)**

**Course Description:** By completion of this course, the student should have an understanding of: The difference between e-governance and e-government; E-governance strategy and Public Policy issues for e- governance implementation; Infrastructure and applications required for e-governance.

**Indicative Content:** The course will cover: the definitions of e-governance and e-government; e- governance (Strategy and Implementation);Public Policy for e-governance ( legal, ethical and other public issues, privacy, Intellectual property rights, Free speech, Consumer and seller protection);Infrastructure for e-governance (intranet, extranet, IP, web-based-client server, Internet security) and e-governance applications (online citizen access to governmental databases, e-procurement, e-licensing & e-democracy).

**Reference Books:**

i. G. D. Garson, *Digital Government: Principles and Best Practices*, IGI Publishing; illustrated edition,

2003.

ii. D. M. West, *Digital Government: Technology and Public Sector Performance,* Princeton University

Press; illustrated edition, 2007.