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| **TOU 3129 Hospitality Ethics and Law** | **Course Title:** |
| Course Description:  Course provides knowledge on morals that have a bearing on hospitality establishment policies and laws. It enables students to identify different forms components of the hospitality industry and the laws governing their operations | |
| Course Objectives:   * knowledge of hospitality industry operations * Define the legal rights of the guest and the hospitality operator as well as the operator's liability * Labour laws in hospitality operations * State, and local laws relating to the general operation of a hospitality establishment * Knowledge of tax liabilities and responsibilities of hospitality industry establishments * Knowledge of franchise management and convention contracts * To identify the three basic forms of business ownership. * To describe how to protect the public against | |
| **Course Outline:**   * Hospitality operations * Ethics and codes of conduct in Hospitality Industry Operations * Business ownership – legal guidelines * Laws Relating to the Hospitality Operation * The Hospitality labour laws * Taxation laws in hospitality * Antitrust Law, Franchise and Convention Contracts * fraud, misrepresentation or unethical practices in the hospitality industry | |
| **Learning Outcomes:**   * Learn new knowledge in hospitality ethics and law * Learn to manage a hospitality facility within the laws of the country | |
| **Method of Teaching/Delivery:**  Lecture Hours – 45  Tutorial Hours – 30 | **Mode of Assessment:**   * Course Work * Final written Exam |
| **Reading/Reference Materials**   * Betsy Stevens (2001) Hospitality Ethics: Responses from Human Resource Directors and Students to Seven Ethical Scenarios * Stephen C. Hayes B (2006) Hospitality law: Managing Legal Issues in the Hospitality Industry | |