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| **TOU 3129 Hospitality Ethics and Law** | **Course Title:**  |
| Course Description:Course provides knowledge on morals that have a bearing on hospitality establishment policies and laws. It enables students to identify different forms components of the hospitality industry and the laws governing their operations |
| Course Objectives:* knowledge of hospitality industry operations
* Define the legal rights of the guest and the hospitality operator as well as the operator's liability
* Labour laws in hospitality operations
* State, and local laws relating to the general operation of a hospitality establishment
* Knowledge of tax liabilities and responsibilities of hospitality industry establishments
* Knowledge of franchise management and convention contracts
* To identify the three basic forms of business ownership.
* To describe how to protect the public against
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| **Course Outline:*** Hospitality operations
* Ethics and codes of conduct in Hospitality Industry Operations
* Business ownership – legal guidelines
* Laws Relating to the Hospitality Operation
* The Hospitality labour laws
* Taxation laws in hospitality
* Antitrust Law, Franchise and Convention Contracts
* fraud, misrepresentation or unethical practices in the hospitality industry
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| **Learning Outcomes:*** Learn new knowledge in hospitality ethics and law
* Learn to manage a hospitality facility within the laws of the country
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| **Method of Teaching/Delivery:**Lecture Hours – 45Tutorial Hours – 30 | **Mode of Assessment:*** Course Work
* Final written Exam
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| **Reading/Reference Materials*** Betsy Stevens (2001) Hospitality Ethics: Responses from Human Resource Directors and Students to Seven Ethical Scenarios
* Stephen C. Hayes B (2006) Hospitality law: Managing Legal Issues in the Hospitality Industry
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